

# DOWNLOADABLE MOBILE APP (My Healthcare FCU)

Download our My Healthcare FCU App to view account details, pay bills, and transfer money. You can download our My Healthcare App to an iPhone or Android.

## How to Sign Up

If you are not a current online banking customer, you will need to sign up for that first by simply going to our website – [www.myhfcu.org](http://www.myhfcu.org). Under the Online Banking tab select **Logon** and then **Getting Started** to enroll in online banking.

## How to Download the App from the App Store/Google Play:

1. Click on the App Store/Google Play icon on your phone.
2. Click on the search option.
3. In the search field type in **My Healthcare FCU** and hit search.
4. Once the App Store/Google Play finds the My Healthcare Mobile App, you will receive a logo with an option to download the App for free.
5. Click on the download option.
6. Once it has completed the download process it will have an open button. You can either click on the open button from within the App Store/Google Play or close out and locate the My Healthcare FCU app that was downloaded to your phone.
7. Read and accept the terms and conditions.
8. Log in using your online banking credentials.

## How it Works

Logging in to the My Healthcare FCU app is very similar to logging in to online banking. Simply go to the App that you downloaded on your cell phone and log in!

When you select the App, you will be taken to a page to enter your password - you will not be prompted for your user ID as the mobile link will sync with your online banking through the phone number you entered when you signed up for mobile banking.

Once you are logged in you will see the following:

- **Accounts** – You can view all accounts that were selected when you originally set up your mobile browser banking.
- **Transfers** – You can transfer money between your accounts at My Healthcare FCU. The accounts available will be the ones that were selected when you originally set up your mobile browser banking.
- **Payments** – This links you to Bill Pay. You may only pay bills for payees that are already set up through online banking. New payees must be set up through your online banking Bill Pay profile. This is a security measure in case your phone is compromised or stolen.
- **Deposit:** Make check deposits directly to your account via your mobile device. Check holds of 3-5 business days may apply. Speak to a credit union member service rep at 352-333-4760 with any questions pertaining to the mobile app check deposit holds.
- **More:** You will be directed to more options available in your mobile device such as, but not limited to: Log out, Instance Balancing, Terms and Conditions.

## Text Messaging and Alerts:

You may sign up for Alerts and Text messages. To link your phone up to receive alerts and text messaging log into your regular online banking profile at [www.myhfcu.org](http://www.myhfcu.org). Once you have logged in successfully you will select the **Self Service** tab and then click the **Mobiliti** icon for text and alert messaging options.